

This Place Sucks is meant to inform and educate the reader about the value of the people first and the warehouse second. Even though the title may scare you the real fear should come from your customers.

Shipping the wrong product, missing deliver dates and an inaccurate inventory costs your company millions of dollars. Your customer base is eroding because of the amount of turnover you have not your competitors. Training new people is expensive if it is done right and deadly if it is done wrong.

Inaccurate invoicing, purchasing errors and the dreaded question, "Can You Hold Please," is causing your customers level of tolerance to wear down. Your people are the cause of all of your problems! What are you going to do about them?

You are now holding in your hands an answer to many of the problems that has eluded you in the past. The title may seem like it only identifies more problems, but there are also legitimate and easy to implement solutions to the problems.

"This Place Sucks," even when said by an employee doesn't sound that bad when you think about it. What is bad is when your employees begin to convey that message to your customers. Then when you hear, "This Place Sucks" coming from your customer's mouth, you will think you should have done something earlier, when you had the chance

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"THIS PLACE SUCKS"

What your warehouse employees think about your company and how to change their perception.

Total Logistics Solutions, Inc.
& AHN Corporation

